



Department of Property & Procurement

Government of the United States Virgin Islands

3274 ESTATE RICHMOND, CHRISTIANSTED, U. S. VIRGIN ISLANDS 00820

8201 SUB BASE, SUITE 4, ST. THOMAS, U. S. VIRGIN ISLANDS 00802

ST. CROIX MAIN OFFICE: 340.773.1561 | ST. THOMAS MAIN OFFICE: 340.774.0828

ST. CROIX FAX: 340.773.0986 | ST. THOMAS FAX: 340.777.9587

[HTTP://DPP.VI.GOV](http://DPP.VI.GOV)



February 10, 2020

AMENDMENT #1 – RFP-015-T-2020 (P) – Communication System

Questions and Answers

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED.

BIDDERS MUST ACKNOWLEDGE RECEIPT OF THIS AMENDMENT WITH THEIR BID PROPOSAL.

Questions and Answers:

- For each system can you please detail the following
 - Amount and type of desk phones/extensions – For example (Single Line, Multi-Button Phone) **50-60 multi-button phones (hold, transfer, conference, intercom) in each district**
 - Amount and type of phone lines (T-1/PRI and/or Analog Trunks)? **should be T1**
 - Will Remote Users (Soft Phones) be required? **need more explanation on this**
 - Will the Dept of Planning & Natural Resources be providing Network Switches with Power over Ethernet ports for all phones? Or will they be required in the proposal? **Yes**
 - Will both sites be required to be Networked or Interconnected via Wide Area Network (WAN)? **Yes - we want it such that a call in the STT district may be transferred to the STX district**
 - Will any paging (Either external or via Phones) be required for the system? **if this includes intercom, then yes, but limited**
 - Which existing phone system is currently in use? **NORTEL Networks 3903, 3904, 2008, and 2616 Series**
 - Brand & Model – Software Version? **(take pics of the two phone types we have if we can't find the models on the back of the systems)**
 - Can you provide detailed reports from this system? **don't know**
 - If it is an existing Nortel or Avaya system do you have Administrator Access for reports & Site ID/Sold-to Number information? **existing personnel does not**
 - Will you be re-using existing Station Cabling/Wiring (CAT5E or CAT6)? **Yes**
 - What is the required installation date? **prefer within 30 days of finalizing contract**